

<b>SCRUTINY COMMISSION FOR HEALTH ISSUES</b>	<b>Agenda Item No. 5</b>
<b>14 JUNE 2011</b>	<b>Public Report</b>

## **Report of the Peter Wightman (Interim Director of Primary Care) and Sarah Shuttlewood (Director of Acute Services)**

**Contact Officer(s) – Peter Wightman, Interim Director of Primary Care**

**Contact Details – peter.wightman@peterboroughpct.nhs.uk**

### **PRIMARY AND URGENT CARE STRATEGY CONSULTATION**

#### **1. PURPOSE**

- 1.1 NHS Peterborough (NHSP) has been developing a strategy for Primary and Urgent Care since October 2010. NHSP has worked with local organisations during January to April 2011 to discuss its emerging thinking on the strategy. This pre-consultation phase is now complete and the NHSP Board has commenced public consultation on the strategy and options for change.

This paper seeks the Committee's support for the consultation process NHSP is following and presents the consultation document for the Committee's questions and comment.

#### **2. RECOMMENDATIONS**

- 2.1 The Committee is asked to
- Support the process for consultation based on information in sections 4 and 8
  - Discuss and comment on the content of the consultation document

#### **3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY**

- 3.1 The strategy is an important part of NHSP's work to
- Reduce Health Inequalities
  - Ensure GP practices meet Care Quality Commission standards
  - Improve access to primary care
  - Reduce A&E waiting times
  - Meet its financial duties

#### **4. BACKGROUND**

NHSP presented its emerging strategy to the Committee in January 2011 as part of the pre-consultation process. The Committee's comments at its meeting in January are shown below and the action NHSP has taken:

- (a) *The consultation needed to be genuine and not just about closing Alma Road*
- The consultation presents a strategy for primary care and urgent care for the City, the Alma Road service is only one part of this
  - There is evidence that the pre-consultation process has been genuine. For example, a second option was developed during the pre-consultation with regards to achieving savings through reduced services at Alma Road, not just closure.
  - NHSP is committed to ensuring the public consultation is genuine.
- (b) *It was important that the consultation document contained all of the information and evidence to support the thinking of NHS Peterborough*
- A long consultation document has been developed and tested with Scrutiny Committee members, stakeholders, East of England Strategic Health Authority and

- consultation lawyers and amended to reflect comments
- This is supplemented by a business case which is available at the NHS Peterborough website and consultation meetings

(c) *It was important that an Equality Impact Assessment was undertaken on the proposals and available when the consultation starts*

- This has been undertaken and is part of the business case

## 5. KEY ISSUES

### 5.1 **The need for change**

*(details are contained in the consultation document the headlines are as follows)*

#### Primary care

- The population is growing and changing and NHS services need to adapt to this
- Premises at some practices are affecting services and will not meet new standards in April 2012. This affects 1 in 3 patients particularly in relatively deprived wards where health outcomes are much lower. These are long standing problems. Key areas affected
  - North Street, 63 Lincoln Road, Burghley Road, Church Street
  - Dogsthorpe, Parnwell and Welland
  - Hampton
  - Orton
- There is a natural move away from smaller practices. The Primary Care Trust needs to plan ahead for this and not make separate decisions on practices as it has in the past
- It is difficult for patients at some surgeries to get an appointment. This may lead to patients using other services

#### Urgent Care

- Patients report the system is difficult to navigate and there are too many overlaps
- Too many minor cases are attending the hospital Emergency Department
- Peterborough has 2 walk-in centres which duplicate each other and services provided by GP practices in hours and the out of hours GP services
- The City Care Centre is not used to its full potential. Walk In centre and out of ours GP services must be subject to competitive procurement – this is an opportunity

#### Efficiency Requirements

- NHS Peterborough needs to identify extra funding for
  - Increasing demand and new treatments
  - Increasing costs and maintaining infrastructure
  - Repaying historical debt
- The growth funding NHSP will receive will only cover inflation costs
- To fund the anticipated priority costs, NHSP needs to save £40m per year by 2015/16 in its £310m budget

### 5.2 **Proposed strategy**

#### Vision

- Move over time to fewer, larger GP practices to improve quality and efficiency
- Simplify and clearly communicate Urgent Care System

#### Overarching changes

- Ensure every practice achieves a minimum standard for access to GP appointments
- Provide extra information to help patients choose the right service and GP practice
- Where contracts end for practices with a list size of 4000 or below, and there is capacity nearby, ask patients to register with another practice.
- Competitive process to select new provider for GP Out of Hours and Walk In Centre Provider

## Options for Change

### *Option 1 - Do nothing*

### *Option 2 - Partially achieve vision*

- Fund new premises at 63 Lincoln Road
- Fund new premises in Dogsthorpe: - the Welland, Parnwell and Dogsthorpe practices come together as one practice in the new premises, with special arrangements in Parnwell
- Orton Bushfield expands to take on services currently provided by Orton Medical Practice with whom they share a building – move to new premises funded by the landlord
- Reducing the walk-in hours for the Alma Road Equitable Access Centre (evenings and weekends)
- Upgrade Walk in Centre service at City Care Centre to Minor Injury and Illness service and move from 7am – 10pm to 8am to 8pm
- Close Burghley Road surgery
- Invest £0.5 million per annum in new premises
- Net £5 million savings over 5 years – from reduced Alma Road costs and contract efficiencies

### *Option 3 – Fully achieve vision*

As above but

- Fund new premises for North Street (as part of a combined health centre with 63 Lincoln Road)
- Fund new premises for Hampton
- Close the Alma Road service
- Invest £1.0 million per annum in new premises
- Net £6 million savings over 5 years – further savings by closing Alma Road

## **6. IMPLICATIONS**

6.1 The final decision by NHS Peterborough Board in September will

(a) directly affect services provided in the future by the following practices

- North Street, 63 Lincoln Road, Burghley Road
- Dogsthorpe, Parnwell and Welland
- Hampton
- Orton Bushfield and Orton Medical
- Alma Road, Equitable Access Centre

(b) determine the walk-in services to be provided at the City Care Centre and Equitable Access centre and the number of minor cases attending A&E

(c) affect decisions when GPs at small practices retire leading to the end of their contract

6.2 The strategy is city-wide but has particular impact on the following wards:

- East
- Dogsthorpe
- Hampton
- Central
- Park
- Orton

## 7. CONSULTATION

7.1 NHSP has spent six months discussing issues and options with key stakeholders including local practices, Peterborough City Council (including local councillors and the Scrutiny Commission for Health Issues), MPs, patient and public groups and other NHS providers. The draft strategy has been changed to reflect the comments that have been made.

NHSP has also invited The National Clinical Advisory Team (service design specialists from the Department of Health) to review the strategy in April. They supported the strategy and recommended NHSP proceeds to consultation.

The PCT's public consultation includes:

- Wide circulation to key stakeholders
- letters to households patients of the practices directly affected (30,000)
- Consultation meetings including attendance at previously arranged consultation meetings (neighbourhood meetings) – list of meetings attached
- Provision of documents through GP practices, pharmacies, libraries and other locations
- NHSP will provide translations of the document in languages as requested by patients

## 8. NEXT STEPS

8.1 Consultation timetable is as follows

18 May	Consultation commenced
18 August	Consultation Closes
11 September	External review of comments received during the consultation and board paper prepared to brief on the outcome of the consultation and recommended strategy.
21 September	Board agreement on strategy in light of consultation

Implementation timetable, if option 3 is adopted

Dec 2011	<ul style="list-style-type: none"><li>• Finalise sites and designs for new premises</li><li>• Orton Medical Practice replaced by expanded surgery</li></ul>
Mar 2012	<ul style="list-style-type: none"><li>• Close Alma Road equitable access centre</li><li>• Close Burghley Road</li><li>• Complete OOH/WIC procurement process</li></ul>
April 2013	Minor Illness & Injury Service at CCC
Autumn 2013	New health centre at Orton
Spring 2014	New health centres open <ul style="list-style-type: none"><li>- North Street and 63 Lincoln Road</li><li>- Hampton</li><li>- Dogsthorpe</li></ul>

## 9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 Primary and Urgent Care Strategy – Consultation Document  
Primary and Urgent Care Strategy – Business Case

## 10. APPENDICES

10.1 List of consultation meeting dates – Appendix 1  
Primary and Urgent Care Strategy – Consultation Document

## **Appendix 1**

### **DATES FOR PUBLIC MEETINGS FOR PRIMARY AND URGENT CARE CONSULTATION**

#### **PCT led public Consultation Meetings :**

Wednesday, 25 May 2011 - Gladstone Park Community Recreation Centre  
(Bourges Boulevard, Peterborough, PE1 2AN)  
18.00 - 19.30

Thursday, 26 May 2011 - St Johns Church School  
(Riseholme, Orton Goldhay, Peterborough, PE2 5SP)  
18.00 - 19.30

Monday, 6 June 2011 - Parnwell Primary School  
(Saltersgate, Parnwell, Peterborough, PE1 4YH)  
18.00 - 19.30

Tuesday, 7 June 2011 - Hampton Vale Primary School  
(West Lake Avenue, Hampton Vale, Peterborough, PE7 8LS)  
18.00 - 19.30

Thursday, 30 June 2011 - Town Hall, Peterborough (two sessions)  
14.00 - 16.00 **and** 18.30 - 20.00

Wednesday, 6 July 2011 - Queen's Drive Infants School  
Queen's Drive West, Peterborough, PE1 2UU  
18.00 - 19.30

#### **Local meetings attended by PCT:**

Dogsthorpe Residents AGM  
Thursday, 19 May 2011 - Christ Carpenter Church, Central Avenue, Dogsthorpe, Peterborough, PE1  
4PE  
18.00-19.00

Central / North Neighbourhood Meeting  
Thursday, 16 June 2011  
19.00

Orton / Hampton Neighbourhood Meeting  
Tuesday, 21 June 2011  
19.00

This page is intentionally left blank